

25 July 2018

POLLOCK & SONS CRANE HIRE LIMITED
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Dear customer,

We've calculated your proposed operator rating for the period of 01/07/2016 to 30/06/2018.

Transport service licence (TSL) name: **POLLOCK & SONS CRANE HIRE LIMITED**
TSL number: **0240459**
Your proposed rating: **4 stars**
Your overall score: **0.6387**

We'd like to let you know that:

- **this proposed rating is for your information only and will not be published**
- this proposed rating has been calculated in accordance with Land Transport Rule: Operator Safety Rating 2008
- this proposed rating may be updated as a result of the operator rating system (ORS) errors and omissions process
- your final rating will be recalculated after the errors and omissions process has been completed, and will be reconfirmed to you **only** if it has changed
- this information may be used to inform NZ Transport Agency, Accident Compensation Corporation (ACC) and NZ Police advisory and enforcement activity but will not be shared publicly, unless required by law.

What does the rating mean?

Operator safety ratings indicate an operator's level of compliance with land transport safety legislation, and therefore their safety risk, based on the results of safety events. Events included in ORS are certificate of fitness (CoF) inspections, roadside inspections and certain types of offending.

Here are the possible ratings:

Rating	Description	Overall score range
5 stars	Very good level of compliance	0 - 0.4999
4 stars	Good level of compliance	0.5000 - 2.1041
3 stars	Unsatisfactory level of compliance	2.1042 - 3.7082
2 stars	Very unsatisfactory level of compliance	3.7083 - 5.3124
1 star	Extremely unsatisfactory level of compliance	5.3125 or higher

Changes for passenger service operators

On 1 October 2017, passenger service licences (PSLs) became invalid and were replaced with small passenger service licences (SPSLs) and large passenger service licences (LPSLs). If you held a PSL before 1 October 2017, we've transferred your ORS history across to your new LPSL record. This will keep your rating continuous and consistent. You can find more information about SPSLs and LPSLs at www.nzta.govt.nz/commercial-driving/transport-service-licences.

IMPORTANT NOTE FOR OPERATORS

Operator safety ratings are an indication of general compliance with land transport legislation. A positive rating (eg good, or very good) is not a guarantee of compliance with all land transport legislation. Where the NZ Transport Agency suspects an operator is in breach of land transport legislation, we will investigate and enforce the breach in accordance with the relevant legislation. A positive rating will not be accepted by the NZ Transport Agency as proof that the suspected breach is unsubstantiated.