

24 January 2017

POLLOCK & SONS CRANE HIRE LIMITED
wayne@pollockcranes.co.nz

Dear customer,

We've calculated your proposed operator rating for the period of 01/01/2015 to 31/12/2016.

Transport service licence (TSL) name: **POLLOCK & SONS CRANE HIRE LIMITED**
TSL number: **0240459**
Your proposed rating: **4 stars**
Your overall score: **0.9143**

We'd like to let you know that:

- **this proposed rating is for your information only and will not be published**
- this proposed rating has been calculated in accordance with Land Transport Rule: Operator Safety Rating 2008
- this proposed rating may be updated as a result of the operator rating system (ORS) errors and omissions process
- your final rating will be recalculated after the errors and omissions process has been completed, and will be reconfirmed to you **only** if it has changed
- this information may be used to inform NZ Transport Agency, Accident Compensation Corporation (ACC) and NZ Police advisory and enforcement activity but will not be shared publicly, unless required by law.

What does the rating mean?

Operator safety ratings indicate an operator's level of compliance with land transport safety legislation, and therefore their safety risk, based on the results of safety events. Events included in ORS are certificate of fitness (CoF) inspections, roadside inspections and certain types of offending.

Here are the possible ratings:

Rating	Description	Overall score range
5 stars	Very good level of compliance	0 - 0.4999
4 stars	Good level of compliance	0.5000 - 2.1041
3 stars	Unsatisfactory level of compliance	2.1042 - 3.7082
2 stars	Very unsatisfactory level of compliance	3.7083 - 5.3124
1 star	Extremely unsatisfactory level of compliance	5.3125 or higher

Update to the categorisation of defects

We've made some changes to the categorisation of defects (CoD), which came into effect on **1 July 2016**. The changes include new codes and descriptions, which are now in use for vehicles that have been inspected from 1 July 2016.

You can find more information about the new CoD on our website at www.nzta.govt.nz/commercial-driving/operator-rating-system-ors. The old CoD information stopped being used at midnight on 30 June 2016, but will remain available online for the next couple of years so you can refer to it for infringements using the old CoD information.

Please note that the NZ Police are no longer giving out commercial vehicle inspection reports (CVIRs) at the roadside, but the Transport Agency will continue to email Roadside Inspection Database (RID) reports to you if we have your up-to-date email address. You can email us at ors@nzta.govt.nz to let us know your current email address.

IMPORTANT NOTE FOR OPERATORS

Operator safety ratings are an indication of general compliance with land transport legislation. A positive rating (eg good, or very good) is not a guarantee of compliance with all land transport legislation. Where the NZ Transport Agency suspects an operator is in breach of land transport legislation, we will investigate and enforce the breach in accordance with the relevant legislation. A positive rating will not be accepted by the NZ Transport Agency as proof that the suspected breach is unsubstantiated.

What if I find an error?

If you believe your proposed rating includes information that's incorrect, events have been omitted, or you wish to contest an event you can apply via the errors and omissions process.

If you wish to apply to the errors and omissions process, please do so within 20 working days of receiving this letter. You'll need to supply supporting documents, such as:

- an unaltered copy of the CoF or roadside inspection checksheet (CVIR form)
- a copy of any documents showing the vehicle was owned by another operator at the time of the event
- a copy of any lease agreement showing the vehicle was leased to another operator at the time of the event.

You can email your application to ors@nzta.govt.nz or post it to ORS Errors and Omissions, Freight & Register Records Team, NZ Transport Agency, Private Bag 11777, Palmerston North 4442.

If you're satisfied that your proposed rating is correct you don't need to do anything further.

Information about the ORS, how safety event information is collected and how the ratings are calculated is available on our website at www.nzta.govt.nz/commercial-driving/operator-rating-system-ors.

Do we have your correct email address?

If you'd like to update your email address, please send your name, TSL number and new email address to ors@nzta.govt.nz.

If you have any questions regarding the ORS process or how to improve your safety compliance, please call us on 0800 699 000, Monday to Friday 8am to 6pm, or email us at ors@nzta.govt.nz.

Yours sincerely



Riccardo Areosa
Team Leader Freight & Register Records
NZ Transport Agency

Proposed rating summary

TSL name: POLLOCK & SONS CRANE HIRE LIMITED
 TSL number: 0240459
 Rating period: 01/01/2015 to 31/12/2016
 Proposed rating: 4 stars
 Overall score: 0.9143

Certificate of fitness inspections

Inspection date	Inspection location	Vehicle plate	Result	Fault description	Score
06/01/2015	VTNZ MALEME STREET - TAURANGA	A1Ø22	PASS		
08/01/2015	VTNZ MALEME STREET - TAURANGA	FSE373	PASS		
13/01/2015	VTNZ SYLVIA PARK	I4Ø72	PASS		
15/01/2015	VTNZ KEREITI ST - MT MAUNGANUI	BUN335	PASS		
15/01/2015	VTNZ MALEME STREET - TAURANGA	B472D	PASS		
19/01/2015	VTNZ MALEME STREET - TAURANGA	T7Ø4C	PASS		
19/01/2015	VTNZ MALEME STREET - TAURANGA	T915R	PASS		
04/02/2015	VTNZ MALEME STREET - TAURANGA	37ØA	PASS		
04/02/2015	VTNZ MALEME STREET - TAURANGA	371A	PASS		
04/02/2015	VTNZ MALEME STREET - TAURANGA	S6321	PASS		
04/02/2015	VTNZ MALEME STREET - TAURANGA	S6322	PASS		
12/02/2015	VTNZ MALEME STREET - TAURANGA	EWT126	PASS		
23/03/2015	VTNZ MALEME STREET - TAURANGA	C2ØØ9	FAIL	Service Brake Match Rr	5
24/03/2015	VTNZ MALEME STREET - TAURANGA	C2ØØ9	PASS		
24/03/2015	VTNZ MALEME STREET - TAURANGA	ENJ363	PASS		
07/04/2015	VTNZ MALEME STREET - TAURANGA	236ØM	PASS		
07/04/2015	VTNZ MALEME STREET - TAURANGA	CWE786	PASS		
13/04/2015	VTNZ MALEME STREET - TAURANGA	CZR714	PASS		
14/04/2015	VTNZ MALEME STREET - TAURANGA	T8185	PASS		
15/04/2015	VTNZ MALEME STREET - TAURANGA	CFR5Ø5	PASS		
20/04/2015	VTNZ MALEME STREET - TAURANGA	DCG135	PASS		
20/04/2015	VTNZ MALEME STREET - TAURANGA	EYG393	FAIL	Applications/Pressure Worn All	3
20/04/2015	VTNZ MALEME STREET - TAURANGA	EYG393	PASS		
24/04/2015	VTNZ MALEME STREET - TAURANGA	B438Z	PASS		
28/04/2015	VTNZ MALEME STREET - TAURANGA	T69Ø6	PASS		
28/04/2015	VTNZ MALEME STREET - TAURANGA	T69Ø7	PASS		
29/04/2015	VTNZ SYLVIA PARK	CDK5Ø2	FAIL	Driveshaft/Universal Worn Fr	3
				Wipers/Washers To operate Rt	3
04/05/2015	VTNZ WIRI	CDK5Ø2	PASS		
05/05/2015	VTNZ MALEME STREET - TAURANGA	7664C	PASS		

If you'd like to update your email address, please send your name, TSL number and new email address to ors@nzta.govt.nz.

Inspection date	Inspection location	Vehicle plate	Result	Fault description	Score
05/05/2015	VTNZ MALEME STREET - TAURANGA	FYH493	PASS		
05/05/2015	VTNZ MALEME STREET - TAURANGA	W596T	PASS		
11/05/2015	VTNZ MALEME STREET - TAURANGA	O3714	PASS		
11/05/2015	VTNZ MALEME STREET - TAURANGA	O3715	PASS		
11/05/2015	VTNZ MALEME STREET - TAURANGA	U2Ø24	PASS		
12/05/2015	VTNZ MALEME STREET - TAURANGA	ESJ816	PASS		
19/05/2015	VTNZ MALEME STREET - TAURANGA	6855I	PASS		
21/05/2015	VTNZ MALEME STREET - TAURANGA	TOMMOZ	PASS		
29/05/2015	VTNZ MALEME STREET - TAURANGA	REXZ2	PASS		
03/06/2015	VTNZ MALEME STREET - TAURANGA	R436Y	PASS		
05/06/2015	VTNZ MALEME STREET - TAURANGA	W65Ø5	PASS		
05/06/2015	VTNZ MALEME STREET - TAURANGA	W65Ø6	PASS		
10/06/2015	VTNZ MALEME STREET - TAURANGA	U766A	PASS		
10/06/2015	VTNZ MALEME STREET - TAURANGA	U767A	PASS		
07/07/2015	VTNZ MALEME STREET - TAURANGA	T915R	PASS		
10/07/2015	VTNZ MALEME STREET - TAURANGA	A1Ø22	PASS		
21/07/2015	VTNZ MALEME STREET - TAURANGA	BUN335	PASS		
22/07/2015	VTNZ MALEME STREET - TAURANGA	B472D	PASS		
28/07/2015	VTNZ MALEME STREET - TAURANGA	FSE373	PASS		
05/08/2015	VTNZ MALEME STREET - TAURANGA	37ØA	PASS		
05/08/2015	VTNZ MALEME STREET - TAURANGA	371A	PASS		
06/08/2015	VTNZ MALEME STREET - TAURANGA	S6321	PASS		
06/08/2015	VTNZ MALEME STREET - TAURANGA	S6322	PASS		
12/08/2015	VTNZ MALEME STREET - TAURANGA	T7Ø4C	PASS		
18/08/2015	VTNZ SYLVIA PARK	I4Ø72	PASS		
20/08/2015	VTNZ MALEME STREET - TAURANGA	EWT126	PASS		
17/09/2015	VTNZ MALEME STREET - TAURANGA	ENJ363	PASS		
30/09/2015	VTNZ MALEME STREET - TAURANGA	WU6934	PASS		
01/10/2015	VTNZ SYLVIA PARK	C2ØØ9	PASS		
08/10/2015	VTNZ MALEME STREET - TAURANGA	236ØM	PASS		
08/10/2015	VTNZ MALEME STREET - TAURANGA	B438Z	PASS		
08/10/2015	VTNZ MALEME STREET - TAURANGA	CWE786	PASS		
09/10/2015	VTNZ MALEME STREET - TAURANGA	CFR5Ø5	PASS		
12/10/2015	VTNZ MALEME STREET - TAURANGA	EYG393	PASS		
15/10/2015	VTNZ MALEME STREET - TAURANGA	DCG135	PASS		
21/10/2015	VTNZ MALEME STREET - TAURANGA	T69Ø6	PASS		
21/10/2015	VTNZ MALEME STREET - TAURANGA	T69Ø7	PASS		
23/10/2015	VTNZ TE RAPA	CZR714	PASS		

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Inspection date	Inspection location	Vehicle plate	Result	Fault description	Score
23/10/2015	VTNZ TE RAPA	T8185	PASS		
03/11/2015	VTNZ MALEME STREET - TAURANGA	FYH493	PASS		
04/11/2015	VTNZ SYLVIA PARK	CDK5Ø2	PASS		
04/11/2015	VTNZ TAUPO	W596T	PASS		
05/11/2015	VTNZ MALEME STREET - TAURANGA	7664C	PASS		
09/11/2015	VTNZ MALEME STREET - TAURANGA	U2Ø24	PASS		
12/11/2015	VTNZ MALEME STREET - TAURANGA	ESJ816	PASS		
12/11/2015	VTNZ MALEME STREET - TAURANGA	O3714	PASS		
12/11/2015	VTNZ MALEME STREET - TAURANGA	O3715	PASS		
21/11/2015	VTNZ MALEME STREET - TAURANGA	TOMMOZ	PASS		
26/11/2015	VTNZ MALEME STREET - TAURANGA	U766A	PASS		
26/11/2015	VTNZ MALEME STREET - TAURANGA	U767A	PASS		
02/12/2015	VTNZ MALEME STREET - TAURANGA	W65Ø5	PASS		
02/12/2015	VTNZ MALEME STREET - TAURANGA	W65Ø6	PASS		
21/12/2015	VTNZ MALEME STREET - TAURANGA	R436Y	PASS		
14/01/2016	VTNZ MALEME STREET - TAURANGA	B472D	PASS		
18/01/2016	VTNZ MALEME STREET - TAURANGA	A1Ø22	FAIL	Mudguards Cracked L/R	2
				Deck/Load Anchrgs Cracked Fr	4
				Service Brake To improve Rr	5
				Deck/Load Anchrgs Corrosion All	4
19/01/2016	VTNZ MALEME STREET - TAURANGA	BUN335	PASS		
26/01/2016	VTNZ MALEME STREET - TAURANGA	FSE373	PASS		
04/02/2016	VTNZ SYLVIA PARK	T915R	PASS		
10/02/2016	VTNZ MALEME STREET - TAURANGA	37ØA	PASS		
10/02/2016	VTNZ MALEME STREET - TAURANGA	371A	PASS		
10/02/2016	VTNZ MALEME STREET - TAURANGA	EWT126	PASS		
18/02/2016	VTNZ MALEME STREET - TAURANGA	T7Ø4C	PASS		
02/03/2016	VTNZ SYLVIA PARK	I4Ø72	PASS		
03/03/2016	VTNZ MALEME STREET - TAURANGA	S6321	PASS		
03/03/2016	VTNZ MALEME STREET - TAURANGA	S6322	PASS		
31/03/2016	VTNZ MALEME STREET - TAURANGA	ENJ363	PASS		
05/04/2016	VTNZ MALEME STREET - TAURANGA	C2ØØ9	PASS		
05/04/2016	VTNZ MALEME STREET - TAURANGA	CFR5Ø5	PASS		
11/04/2016	VTNZ TE RAPA	CZR714	PASS		
11/04/2016	VTNZ TE RAPA	T8185	PASS		
13/04/2016	VTNZ MALEME STREET - TAURANGA	CWE786	PASS		
19/04/2016	VTNZ MALEME STREET - TAURANGA	EYG393	PASS		
20/04/2016	VTNZ MALEME STREET - TAURANGA	236ØM	FAIL	Slack Adjusters To operate Fr	5

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Inspection date	Inspection location	Vehicle plate	Result	Fault description	Score
				Slack Adjusters To improve All	5
20/04/2016	VTNZ MALEME STREET - TAURANGA	236ØM	PASS		
20/04/2016	VTNZ MALEME STREET - TAURANGA	DCG135	PASS		
22/04/2016	VTNZ SYLVIA PARK	WU6934	PASS		
29/04/2016	VTNZ MALEME STREET - TAURANGA	B438Z	PASS		
04/05/2016	VTNZ KEREITI ST - MT MAUNGANUI	FYH493	PASS		
05/05/2016	VTNZ MALEME STREET - TAURANGA	T69Ø6	PASS		
05/05/2016	VTNZ MALEME STREET - TAURANGA	T69Ø7	PASS		
05/05/2016	VTNZ MALEME STREET - TAURANGA	W596T	PASS		
13/05/2016	VTNZ MALEME STREET - TAURANGA	CDK5Ø2	PASS		
13/05/2016	VTNZ MALEME STREET - TAURANGA	REXZ2	PASS		
16/05/2016	VTNZ MALEME STREET - TAURANGA	ESJ816	PASS		
19/05/2016	VTNZ WIRI	7664C	PASS		
19/05/2016	VTNZ WIRI	O3714	PASS		
19/05/2016	VTNZ WIRI	O3715	PASS		
20/05/2016	VTNZ KEREITI ST - MT MAUNGANUI	U2Ø24	PASS		
27/05/2016	VTNZ SYLVIA PARK	6855I	PASS		
01/06/2016	VTNZ KEREITI ST - MT MAUNGANUI	TOMMOZ	PASS		
11/06/2016	VTNZ MALEME STREET - TAURANGA	U766A	PASS		
11/06/2016	VTNZ MALEME STREET - TAURANGA	U767A	PASS		
13/06/2016	VTNZ MALEME STREET - TAURANGA	R436Y	PASS		
23/06/2016	VTNZ MALEME STREET - TAURANGA	W65Ø5	PASS		
23/06/2016	VTNZ MALEME STREET - TAURANGA	W65Ø6	PASS		
13/07/2016	VTNZ MALEME STREET - TAURANGA	FSE373	PASS		
27/07/2016	VTNZ MALEME STREET - TAURANGA	BUN335	PASS		
01/08/2016	VTNZ MALEME STREET - TAURANGA	B472D	PASS		
16/08/2016	VTNZ MALEME STREET - TAURANGA	T915R	PASS		
24/08/2016	VTNZ MALEME STREET - TAURANGA	I4Ø72	PASS		
30/08/2016	VTNZ SYLVIA PARK	S632I	PASS		
31/08/2016	VTNZ MALEME STREET - TAURANGA	T7Ø4C	PASS		
31/08/2016	VTNZ SYLVIA PARK	EWT126	PASS		
05/09/2016	VTNZ SYLVIA PARK	S6322	PASS		
19/09/2016	VTNZ MALEME STREET - TAURANGA	37ØA	PASS		
19/09/2016	VTNZ MALEME STREET - TAURANGA	371A	FAIL	Structure Corrosion Rr	3
03/10/2016	VTNZ MALEME STREET - TAURANGA	371A	PASS		
05/10/2016	VTNZ SYLVIA PARK	C2ØØ9	PASS		
12/10/2016	VTNZ WIRI	ENJ363	PASS		
17/10/2016	VTNZ MALEME STREET - TAURANGA	CFR5Ø5	PASS		

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Inspection date	Inspection location	Vehicle plate	Result	Fault description	Score
17/10/2016	VTNZ MALEME STREET - TAURANGA	CWE786	PASS		
19/10/2016	VTNZ TE RAPA	CZR714	PASS		
19/10/2016	VTNZ TE RAPA	T8185	PASS		
21/10/2016	VTNZ TE RAPA	EYG393	PASS		
28/10/2016	VTNZ MALEME STREET - TAURANGA	B438Z	PASS		
28/10/2016	VTNZ MALEME STREET - TAURANGA	DCG135	PASS		
01/11/2016	VTNZ KEREITI ST - MT MAUNGANUI	236ØM	PASS		
01/11/2016	VTNZ MALEME STREET - TAURANGA	W596T	PASS		
02/11/2016	VTNZ MALEME STREET - TAURANGA	FYH493	PASS		
02/11/2016	VTNZ MALEME STREET - TAURANGA	U2Ø24	PASS		
07/11/2016	VTNZ MALEME STREET - TAURANGA	ESJ816	PASS		
09/11/2016	VTNZ MALEME STREET - TAURANGA	EYW326	PASS		
09/11/2016	VTNZ MALEME STREET - TAURANGA	REXZ2	PASS		
14/11/2016	VTNZ MALEME STREET - TAURANGA	U766A	PASS		
14/11/2016	VTNZ MALEME STREET - TAURANGA	U767A	PASS		
16/11/2016	VTNZ MALEME STREET - TAURANGA	CDK5Ø2	PASS		
16/11/2016	VTNZ MALEME STREET - TAURANGA	T69Ø6	PASS		
16/11/2016	VTNZ MALEME STREET - TAURANGA	T69Ø7	PASS		
18/11/2016	VTNZ MALEME STREET - TAURANGA	7664C	PASS		
18/11/2016	VTNZ MALEME STREET - TAURANGA	WU6934	PASS		
22/11/2016	VTNZ MALEME STREET - TAURANGA	6855I	PASS		
25/11/2016	VTNZ KEREITI ST - MT MAUNGANUI	TOMMOZ	PASS		
02/12/2016	VTNZ MALEME STREET - TAURANGA	M738R	PASS		
07/12/2016	VTNZ TE RAPA	P6Ø3C	PASS		
12/12/2016	VTNZ MALEME STREET - TAURANGA	O3714	PASS		
12/12/2016	VTNZ MALEME STREET - TAURANGA	O3715	PASS		

Roadside inspections

Inspection date	Inspection location	Vehicle plate	Result	Fault description	Score
18/02/2015	ROKOKAWA	ESJ816	PASS		
12/03/2015	KAWERAU	CWE786	PASS		
18/03/2015	OHAKA	FYH493	PASS		
18/03/2015	OHAKA	T69Ø6	FAIL	A spring eye or suspension rubber damaged, deteriorating or showing signs of bonding failure - signs of failure	1
18/03/2015	OHAKA	T69Ø7	PASS		
28/05/2015	PAENGAROA	7664C	PASS		
28/05/2015	PAENGAROA	CWF786	PASS		

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Inspection date	Inspection location	Vehicle plate	Result	Fault description	Score
13/07/2015	PAENGAROA	CWE786	FAIL	Fluid leaks other	1
13/07/2015	PAENGAROA	N185F	FAIL	The service brake on an axle is unbalanced (imbalance < 30%)	5
27/07/2015	STANLEY ST	FYH493	PASS		
27/07/2015	STANLEY ST	T6906	PASS		
27/07/2015	STANLEY ST	T6907	PASS		
27/10/2015	TURANGI	6855I	PASS		
27/10/2015	TURANGI	FSE373	PASS		
05/11/2015	WHANGAREI DISTRICT	A1022	PASS		
05/11/2015	WHANGAREI DISTRICT	CDK502	PASS		
02/12/2015	PAENGAROA	BUN335	PASS		
08/12/2015	HUNTLY SOUTH PITS (SH1)	DCG135	FAIL	Leakage of steering shock absorber damping fluid/minor power steering fluid leak	1
07/01/2016	ROKAWA	FYH493	PASS		
07/01/2016	ROKAWA	T704C	PASS		
10/02/2016	ROKAWA	ESJ816	FAIL	Only 1 required rear reflector fitted	5
17/03/2016	PAENGAROA	DCG135	PASS		
09/05/2016	KARAPIRO	T915R	PASS		
09/05/2016	KARAPIRO	TOMMOZ	PASS		
23/05/2016	GISBORNE	B472D	PASS		
23/05/2016	GISBORNE	BUN335	FAIL	Fluid leaks other	1
18/07/2016	WAIKATO	2360M	PASS		
18/07/2016	WAIKATO	CWE786	PASS		
20/07/2016	CAMBRIDGE	CDK502	PASS		
20/07/2016	CAMBRIDGE	T6906	PASS		
03/09/2016	PAENGAROA	DCG135	FAIL	Cab roof lamp not operational, not securely fitted, damaged, obscured, emits colour other than amber	1
12/12/2016	ROKAWA	DCG135	FAIL	One or more front park lamps not operational (anytime)	1

Traffic / infringement offence information

Offence date	Offence location	Vehicle plate	Driver/operator	Conviction date	Description	Score
04/03/2016	STATE HIGHWAY 2/NETHERTON	CZR714	PETER MARK STORRY	28/05/2016	Driver or Passenger not wearing seat belt	50
23/05/2016	BACK ORMOND ROAD/GISBORNE	BUN335	JOHN CLAUDE FOSTER	01/06/2016	Exceeded 90 km/h with heavy motor vehicle	60
15/07/2016	GREAT SOUTH ROAD/HUNTLY	EYG393	PETER DOUGLAS HINTON	22/07/2016	Exceeded 70 km/h posted speed limit	60
23/09/2016	TAKITIMU DRIVE/TAURANGA	ESJ816	DANIEL GEORGE O'SULLIVAN	28/12/2016	Driver or Passenger not wearing seat belt	50

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Crash incident information (not included in rating)

No event information recorded.

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